

## **Corporate Social Responsibility Statement**

### **Overview**

Eyre & Elliston is one of the largest independent Electrical Wholesalers in the UK and proudly benefits from a long standing reputation for offering the highest level of service to our varied customer base. Our structure promotes locally based branches around the country to provide a quality assured level of service to our valued customers utilising locally employed expertise.

### **Employees**

We regard our employees as our most valuable asset and work hard to maintain a motivated, educated and experienced workforce that in turn offers the highest standard of service to our customers. We maintain long term training programmes for all staff which are conducted on a local and national basis utilising the knowledge and expertise of our suppliers and externally sourced professionals. We also retain a strong ethic of internal promotion and career progression and actively recognise employee success and loyalty.

### **Suppliers**

Eyre & Elliston maintains a policy of limiting our purchases to carefully chosen suppliers where a mutually beneficial business relationship can be maintained. Our suppliers are expected to provide products of the highest quality which meet all recognised industry legislation and standards in addition to reaching and maintaining our own expectation of quality of service, competitiveness and social responsibility.

### **Ethics**

Eyre & Elliston is committed to maintain the highest levels of ethical and moral fairness in all of its business practices to ensure compliance with all current relevant law and regulation, in addition to the expectation and requirements of our trading partners.

### **Health & Safety**

Eyre & Elliston adopts a positive and practical attitude towards the safety of all people involved in our business including our staff, customers, suppliers and all members of the public who may visit our premises. We adopt the assistance of Safety Shield Ltd as our competent advisor towards all Health & Safety matters ensuring that we retain the highest standards of safety and compliance within all current legislation.



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## **Environment**

Eyre & Elliston recognises the need to constantly review and where possible minimise the impact on the environment caused by our operation. We carefully select the most efficient and economical vehicles within our own fleet and ensure that all delivery routines are managed effectively to reduce fuel consumption and emissions. We promote the use of recyclable materials for packaging and maintain a policy of improving more efficient means of lighting, heating and insulation at all branch locations, thereby minimising energy usage.

## **Quality Assurance**

Eyre & Elliston successfully achieved the industry recognised standard of BS5750 in 1992 and have since maintained recognition to BS EN ISO9001:2008 at all of our audited sites. We believe that this is a strong indicator of our commitment of the highest possible standards of service and operation to all of our customers.

## **Communication**

Eyre & Elliston recognise the importance of communication with our employees and we actively seek opportunities to engage with our staff. We welcome feedback from all of our employees and listen carefully to any suggestions or proposals of how we can improve the way we work.

## **Community**

Eyre & Elliston aims to minimise its operational impact whilst providing a positive contribution to the local communities in which we operate. We encourage local recruitment and foster strong relationships with local educational establishments throughout the group network.

The Company often offers support towards many fundraising activities conducted by our employees in addition to those of our suppliers with recent support including donations made to Motor Neurone Disease Association, Cystic Fibrosis Trust and Leukaemia & Lymphoma Research.



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